

**11 NCAC 12 .1509 PATIENT SUBMITTED CLAIM FORMS**

The health care provider shall provide a patient the CMS-1500 and UB-04 (CMS-1450) standard claim forms, if the patient must submit a claim to a payor. The standard claim form shall be provided as the initial bill for payment of services and shall be used by the patient to request reimbursement from a payor. Health care providers shall also continue to provide patients billing statements for subsequent billing of the same services. A payor shall not require any additional documentation from a patient to support a claim for reimbursement payment by a patient if the information required is already contained on the standard claim form. No payor shall require any patient to submit claims or other information in an electronic format.

*History Note: Authority G.S. 58-2-40; 58-3-171;  
Eff. October 1, 1994;  
Readopted Eff. May 1, 2020.*